BECKMANN
NORWAY 1946

CONDITIONS IN THE CASE OF WITHDRAWAL AND RETURNS

If you would like to return products bought at beckmann-norway.com or if you are having questions – please contact us.

If you are returning products, please fill out the form below and send together with the return shipment. You will also need a return number. Please contact our customer service for this.

Email: post@beckmann.no
Phone: +47 38 12 10 80

Right of withdrawal

The right of withdrawal applies for all purchases when shopping online on the Beckmann site. We have a 60-day Extended right of withdrawal. In this period, you can send back the products you have received under the condition that the goods are in the same condition at the time of purchase.

The right of withdrawal only applies to consumers only. That is why it cannot be used by firms or others who acted as a part of a business activity. Shipping costs are covered by the consumer.

Warranty

Beckmann products have a 2-year warranty against manufacturing and material faults. The guarantee does not cover external factors like:
-    A broken plastic part caused by hard impact, e.g. crushed under a chair leg or in a door.
-    A tear in the backpack because of an accident.
-    The backpack is overfilled so that the zips are under strain.

Returns

You can choose to withdraw your purchase and send the products back to us. Please contact us for a return number, fill out the return form below and send it together with the return shipment. When we receive the product(s) and accepted the return, your money will be refunded within 10 days. You have 60 days to withdrawal your purchase. Cost of returning the product is covered by the consumer.

Our address
Beckmann AS
c/o Geis Industrie Service GmbH
Bei der Lehmkuhle 3
21629 Neu Wulmstorf
Germany

Return form

Please fill inn your information and add this form to you return shipment.

Return number: _____ (please contact us for this)

Name:_____   E-mail:_____
Address:_____   Phone number:_____
Postal code: _____
City:_____
Country: _____

Products you are returning:

Product name	Quantity	Price	Reason (circle around)				
			Too small	Too big	Design	Color	Other
			Too small	Too big	Design	Color	Other
			Too small	Too big	Design	Color	Other
			Too small	Too big	Design	Color	Other
			Too small	Too big	Design	Color	Other